

2405 S. Joyce St.
Arlington, VA 22202
September 7, 2005

Mr. Will Weiler
Weiler's Lawn and Landscape, Inc.
138 R West Jefferson Street
Falls Church, VA 22046

Dear Mr. Weiler:

I wanted to thank you and your outstanding crew for replacing my old brick patio with a beautiful new stone patio. I could not be happier with it!

Everything about the process was A+++ . You responded quickly to my initial inquiry, and then wrote up a proposal within just a few days afterward at the height of the busy season. The design you had in mind was perfect for my small Arlington yard and it incorporated the features I wanted it to have. The price was very reasonable for the high quality of the work and the materials.

You kept in touch with me about a good installation date and coordinated with the fence installers. I was pleasantly surprised when, just before the job was to begin, two of your employees came to scope out the project and make sure everything was prepared to proceed smoothly.

At installation, your crew was very pleasant, hard-working, and professional. They came when promised and worked every business day until the job was finished. You and they also found solutions to unexpected problems, including some that weren't part of the original contract, just to make everything look more "finished." I was a little worried about how messy things were mid-job, but the crew cleaned up everything. The work was finished in about a week, as promised. And, it just looks beautiful, better even than I hoped for.

We've all had experiences with home improvement projects where things were stressful and problematic, or things didn't turn out as planned. So, it was such a pleasure to have completely the opposite experience in working with you and your company, and your professionalism is so very much appreciated! I will strongly recommend your company to anyone who asks.

Very truly yours,

Marcia Miceli, D. B. A.